**I am unable to access the assignments folder in my course?**

Students have access to their online course one week prior to the start date of the class. This allows you to login and navigate through your course and become familiar with the format.

The assignment folder in your course however, is not accessible until the actual start date of the class.

If you login the start date of the class and you still do not have access to the assignment folder please contact your instructor.

**How can I edit or delete my Discussion Board posts?**

It is important to know that Blackboard does not have the option of editing or deleting discussion board posts.

The inability to edit or delete posts in Blackboard is due to the fact that having such an option would confuse the grading process and throw off any replies that your classmates have made to your post.

Please check with your instructor as most courses have policies on the discussion board and how to post.

The best way to ensure that students submit a successful post is to create your post in a word document then copy and paste into the discussion board text box editor.
This allows the student to edit and delete as needed prior to actual submission and to be certain that what you post is indeed correct.

**I was taking a test/quiz in my online course and was kicked out, what do I do?**

More than likely this a result of an unknown technical glitch and you will need to contact your instructor as he/she would be the only one who could re-set your test/quiz within Blackboard.

**I am having difficulties or unable to view videos in my course?**

It may be possible the link is broken or the video itself is not viewable.

Your best course of action is to contact your instructor.

**How do I clear my cache within my browser?**

Since the directions for clearing cache are different based on which browser you use we suggest you go to the following site which will provide directions on the different browsers that are out there.